

Limited Manufacturers Warranty

Frame Parts

American Heritage Custom Leather warrants to you, the original retail purchaser, protection against materials or workmanship for the useful life of the product, as long as it remains upholstered in the original covering and is used under normal conditions. American Heritage Custom Leather will, at its discretion, repair or replace the part that is defective. After the first year of use, the frame warranty covers replacement parts only and does not cover any associated labor or shipping costs.

Cushion Cores

American Heritage Custom Leather warrants you, the original retail purchaser, protection against abnormal loss of resiliency for the useful life of the product, as long as it remains in the original covering and is used under normal conditions. Some softening and flattening of the foam core and fiber/leather wraps should be expected and will not be considered defective. After the first year of use, the cushion core warranty covers replacement cores only and does not cover any associated labor or shipping costs.

Filling Materials

American Heritage Custom Leather warrants to you, the original retail purchaser, protection against defective materials or workmanship of the inside back filler, padding and other filling materials for a period of one (1) year from the date of original retail purchase. Compression of filling materials with use is normal and should not be considered loss of resiliency. Handmade products have a tolerance allowance of +/-2" from posted dimensions.

Reclining / Sleeper Mechanisms and Springs

American Heritage Custom Leather warrants to you, the original retail purchaser, protection against defective materials or workmanship for a period of five (5) years from the original date of purchase, based on reasonable use. American Heritage Custom Leather will, at its discretion, repair or replace the part of the mechanism that is defective. After the first year of use, the mechanism warranty covers replacement parts only and does not cover any associated labor or shipping cost.

Power Recliner

American Heritage Custom Leather warrants to you, the original retail purchaser, protection against a defective power recline mechanism for a period of three (3) years from the date of original retail purchase. American Heritage Custom Leather will, at its discretion, repair or replace the part of the mechanism that is defective. After the first year of use, the mechanism warranty only covers replacement parts and does not cover any associated labor or shipping costs. Please understand that American Heritage Custom Leather will invoice you for the new parts but will be glad to credit you for the old parts if returned within 30 days.

Battery Pack (power recliner option)

American Heritage Custom Leather warrants to you, the original retail purchaser, protection against a defective battery pack associated with the power recliner option for a period of one (1) year from the original date of purchase. The mechanism warranty only covers replacement parts and does not cover any associated labor or shipping costs. Battery packs recharge in 8 hours, have approximately 200 full cycles per charge with approximately 400 recharge cycles. These can retrofit to past motors and control boxes (cable needed).

Claims

To make a claim under this warranty, you must contact us with your dated proof of purchase. If it is necessary to return to the factory, repair or replacement of defective parts will be made through the American Heritage during the first year at no cost to the customer, except for the cost of packing and shipping to and from the factory. After the first year of purchase, the above warranty covers REPLACEMENT PARTS ONLY and does not cover labor or shipping costs of parts. After the first three years, the mechanism must be returned to American Heritage Custom Leather in order to take advantage of the Warranty.

Warranty Limitations

This warranty does NOT include the following.

- The wearing quality, durability and color fastness of Leathers or Fabrics
- Any condition resulting from incorrect or inadequate maintenance cleaning or care
- Any condition resulting from other than ordinary residential wear or from any use for which the product was not designed
- American Heritage Custom Leather is NOT responsible for fading or discoloration of leather due to sunlight (direct or indirect) or body oils.
- American Heritage Custom Leather is NOT responsible for pickup and delivery charges for local repairs or inspections under the above warranty.

- Any condition resulting from the use of an aftermarket cleaning/conditioning product.

American Heritage Custom Leather's obligation under this Warranty is limited to repair and replacement in accordance with the terms of this warranty. There are no warranties, either expressed or implied, offered by American Heritage Custom Leather other than those herein described. Coverage under this Warranty does not include incidental or consequential damages other than the coverage described above.

Some states do not allow limitation on how long an implied warranty lasts or the exclusion or limitation of incidental or consequential damages, so the above limitations or exclusions may not apply to you. This warranty gives you specific legal rights, and you may also have other rights, which vary from state to state.
Any questions concerning the product or this Warranty should be addressed to LeatherShoppes.com, Customer Service.